

Primary school aged children



Who are we?

The School health service is part of the NHS working to deliver the Healthy Child Programme, for school age children. School nurses are registered nurses, supported by team assistants, who work with children, young people and their families /carers.

School Nurses are not based in school but work in partnership with linked schools and other professionals to ensure your child's health needs are met. This may include signposting or referring to other services. **Your school might also have a welfare officer/first aider who is in school every day to help if you are injured or unwell.** Their role is very important but is different to that of the school nurse

Contact us:

Richmond School Nursing Team

020 8917 4220

07984573620

CLCHT.Richmondschoolnursing@nhs.net

What do we do?

Our aim is to promote health and wellbeing so children can reach their full potential. We offer:

- ✓ Health promotion /education and training
- ✓ Bedwetting/continence advice
- ✓ Emotional health support
- ✓ Advice on weight management and healthy lifestyle choices
- ✓ National Child Measurement Programme (Reception and Year 6)
- ✓ Support for Children with complex needs, e.g. asthma, epilepsy and severe allergies
- ✓ Support for children with special needs.
- ✓ Partnership working with other agencies to safeguard children
- ✓ Support for young carers

If you are concerned about the health of your child, the School Nurse may be a useful source of information. We aim to provide a high quality service that you are happy with. We welcome your views as this helps us to review and improve our service.

Please contact one of the team if you would like to share your experience as a patient story.



Useful contacts:

Emergency and urgent care: NHS 111

NHS Choices: www.nhs.uk

Change4Life: www.nhs.uk/change4life

School Checklist

It is evidenced that 'Happy, healthy children do better in school'

- ✓ It is recommended that your child visits a local optician for a free eyesight test
- ✓ Your child must be registered with a GP and a dentist; after a dental check-up, your dentist will recommend when to book another appointment, this is usually 6 – 12 monthly for under 18 year olds.
- ✓ Your child should have their pre-school booster vaccinations that will protect them from transmittable infections. These include MMR and the nasal Flu vaccine. You will need to contact your GP for this.
- ✓ Return your completed child's online health questionnaire to the school so that the School Nurse is aware of any essential medical information especially if they require medication to be given in school.

Confidentiality

The School Nursing team provide a confidential service; this means that you can discuss personal information in confidence. The child is kept at the heart of our service and their safety and wellbeing is paramount. Confidential information may be shared if there is a risk of harm to a child.

You may be asked for consent to share your child's health information with other healthcare professionals that are involved in the treatment of your child/children; this is to enable the best possible care for your child.

About CLCH NHS Trust

The Richmond School Nursing Service is provided by Central London Community Healthcare NHS Trust. We provide a range of NHS care in London and Hertfordshire. For more information visit www.clch.nhs.uk

Complaints and compliments

If you would like to comment on the services we provide you can contact the Trust's Customer Services team on 0800 368 0412 or clchpals@nhs.net
Please contact one of the team if you would like to share your experience as a patient story.

Alternative formats and communications support

If you need this information in alternative formats or need other communications support during appointments please let your clinician know and we can arrange this for you.

This information was checked in April 2018

