



COMMUNICATION SURVEY 2018-19 Results

These were completed at the spring 1 parents evening (**January 2019**) in the 2018-19 school year.

30 responses were returned.

Summary

Most popular form of communication were:

90% of parents felt informed or well-informed by the weekly bulletin/newsletter

80% of parents felt informed or well-informed by notes or letters home

73% of parents felt informed or well-informed by Scopay

Bookings/payments

80% of parents felt paying online was effective

77% of parents felt that being able to book online was effective

Notice

73% of parents need at least 2 weeks-notice of school events

87% of parents preferred an evening meeting, with 53% preferring before 7pm start time

Feedback from teachers

93% of parents felt informed or well-informed by the teacher's feedback on core subjects

83% of parents felt informed or well-informed by the teacher's feedback on foundation subjects

87% of parents felt informed or well-informed by the teacher's feedback on targets

87% of parents felt informed or well-informed by the teacher's feedback on behaviour

87% of parents felt informed or well-informed by the teacher's feedback on friendships

From parents' comments on the responses, the following are highlighted:

"time at consultations is an issue"

"Position of noticeboard"

"Older children's parents don't come to the school anymore"

"Tests are better than emails"

NB. On reflection, the bookings/payments questions should be worded differently, as in 'how effective are...'. Also, the scoring system may have led to confusion about which end of the scale was positive and which end negative!

On a scale of 1-5 with 1 being 'well informed' and 5 'not informed at all'					
	1	2	3	4	5
How would you rate the effectiveness of the school's various means of communication, including:					
ParentMail	16	6	3	3	1
Weekly Bulletin	24	3	0	2	1
Notes/letters	16	8	4	1	1
Notes on windows and doors	11	6	5	4	2
School noticeboard	7	7	6	3	4
Website	12	10	6	3	0
Paying Online	16	8	2	3	1
Booking meetings online	16	7	5	2	1
How much notice would be helpful when organising an in-school meeting? (Please circle)					
1 Week = 7		2 Weeks = 12		More than 2 Weeks = 10	
What would be a helpful time for meetings to start?					
Early Mornings = 4		Evening - before 7pm = 16		Evening – after 7pm = 10	

Parent Consultations

On a scale of 1-5 with 1 being 'very informative' and 5 'not useful'					
Please rate by ticking how informed you feel following the parent consultation on...					
	1	2	3	4	5
Core subjects - Reading, Writing and Maths	17	11	0	1	1
Foundation subjects	17	8	3	1	1
Targets / Next Steps	18	8	2	1	1
Behaviour	21	5	2	1	1
Friendships	19	7	2	1	1