

2017 Parent Survey

Governors' Survey Report

Many thanks to all of you who took the time to fill out the Parent Questionnaire in June 2017.

Your feedback is extremely valuable in helping us to identify the areas we need to focus on over the next year in order to further improve the school.

We received 79 responses this year (from a total of 167 families, with 192 children currently on the school roll), a decrease of 29 responses compared to 2016, which has provided a robust sample for the Governors and Leadership Team to interpret the survey information.

Overall the survey has provided a positive response and we appreciate the excellent feedback you have given us. Last year there were 5 areas where you had indicated improvements needed to be made (most also being applicable in 2015):

Area identified last year	Your comments this year
1. Home learning	More work is needed
2. Bullying	Much improvement noted due to the new behaviour policy
3. School Development Plan	More work is needed
4. Lunch time food and hall	More work is needed on the food, but more satisfaction with the hall
5. Knowing more about what the Governors do	More work is needed

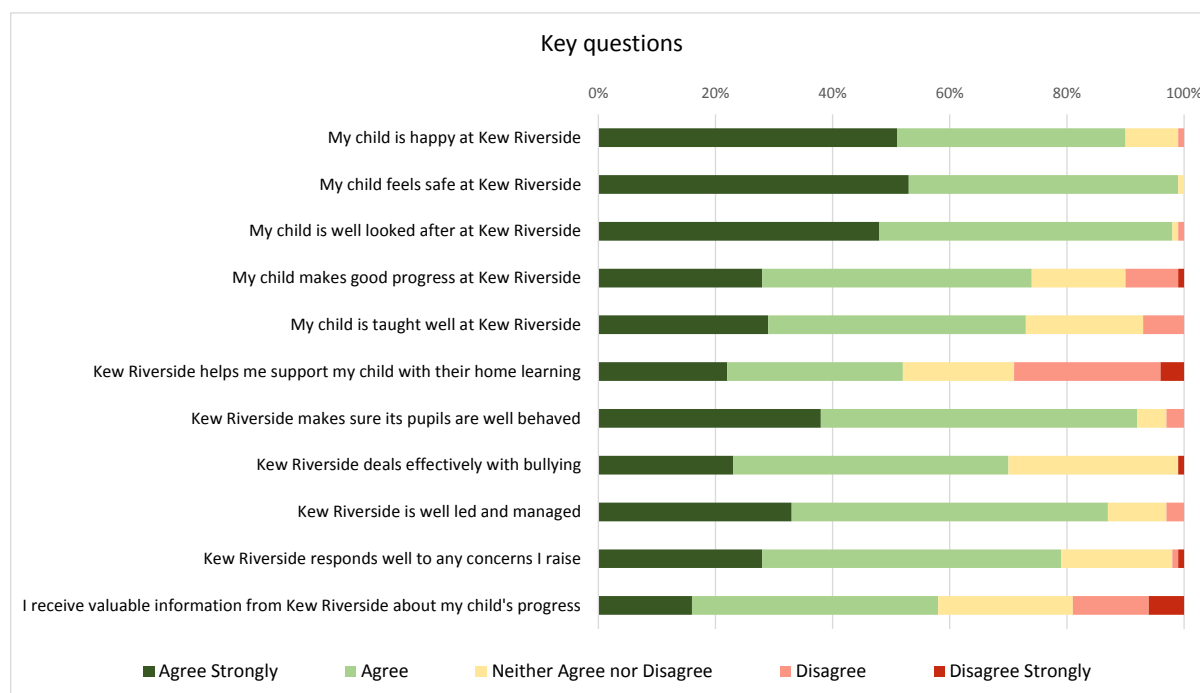
In addition, there has been a decline in satisfaction about the reporting on children's progress although the overall response was still positive.

While the governing body has met to initially discuss the survey results, we will be analysing and discussing them further at the beginning of the new school year. We look forward to letting you know during the autumn term the specific actions the school will be taking to address these concerns, and any other actions in response to your comments.

In the meantime, if you have any queries or questions about the outcome of the survey or any of the issues raised, please do not hesitate to get in touch with your child's teacher, the Leadership Team or email the Governors at governors@kewriverside.richmond.sch.uk as we would be happy to discuss them with you.

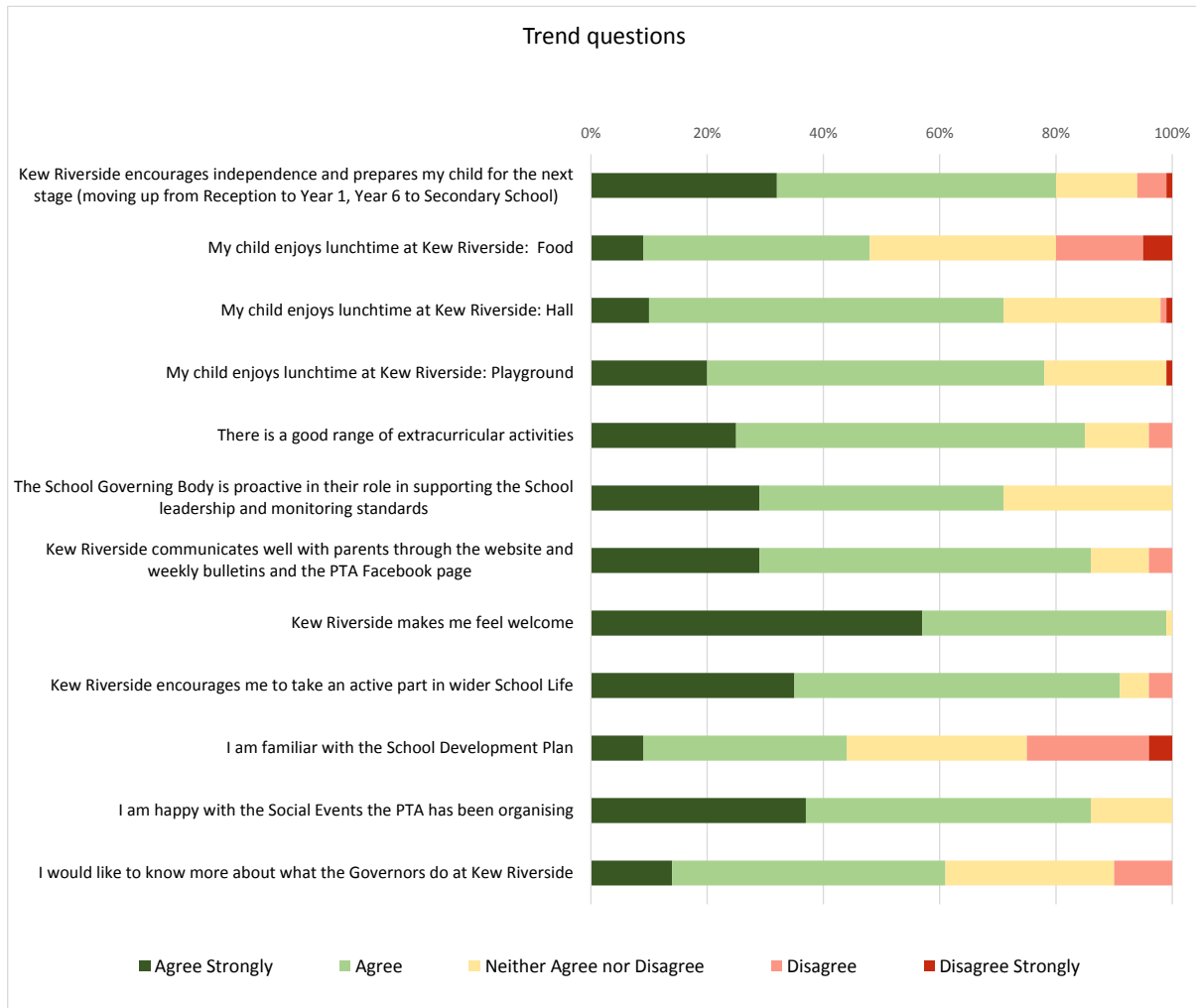
The survey questions are the same as those used in 2016. The following tables provide the analysis of the key results in two sections – key questions Ofsted monitor and questions KRPS has asked in 2016.

Key Questions



Trend Questions

The following questions were re-run in 2017:



Finally you were asked whether you would recommend this school to another parent. Almost 90% of parents gave the school a rating of 7 and above (out of 10) which is a very positive reflection of how many are promoters of Kew Riverside Primary School.

Thank you again for your active participation and we look forward to giving you a full analysis and update of actions in the autumn term.