



18<sup>th</sup> October 2021

Dear Parents and Carers,

Many thanks to those of you who responded to the Governors' survey in the summer term. We received responses from over 40 families and are very grateful for your feedback and detailed comments.

We are pleased that most respondents have a positive view of Kew Riverside, with 93% willing to recommend the school to others. There is appreciation for the family-oriented, community feel of the school, and its caring ethos that values every child. You also appreciate the hard work of the staff, the fact they know every child's name and do their best to help every child fulfill their potential.

Your feedback has also identified how the school could develop to provide an even better experience for your child. Many respondents feel that the school could communicate better with them, such as the content of each class or the expectations and achievements for the individual child. Some people believe that the school could have higher academic aspirations or more extra-curricular provision, and others feel that not enough is done to ensure the inclusion and wellbeing of every child. Several parents suggest the school could do more to promote its successes in the local community, and to build a strong community of parents, carers, and volunteers.

We have shared detailed results and anonymised comments with Liz Strong, who will be in touch later in the term to explain the actions she is taking in response to your suggestions.

My thanks again for your participation in the 2021 Governors' survey. If you have any questions, please don't hesitate to email the Governing Board at [governors@kewriverside.richmond.sch.uk](mailto:governors@kewriverside.richmond.sch.uk).

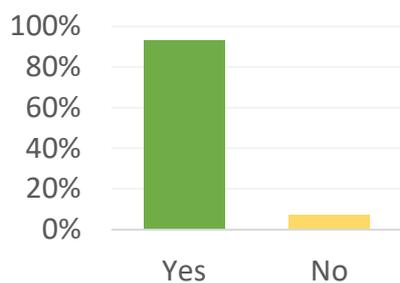
Kind regards,

A handwritten signature in black ink that reads "Stephen Hyams".

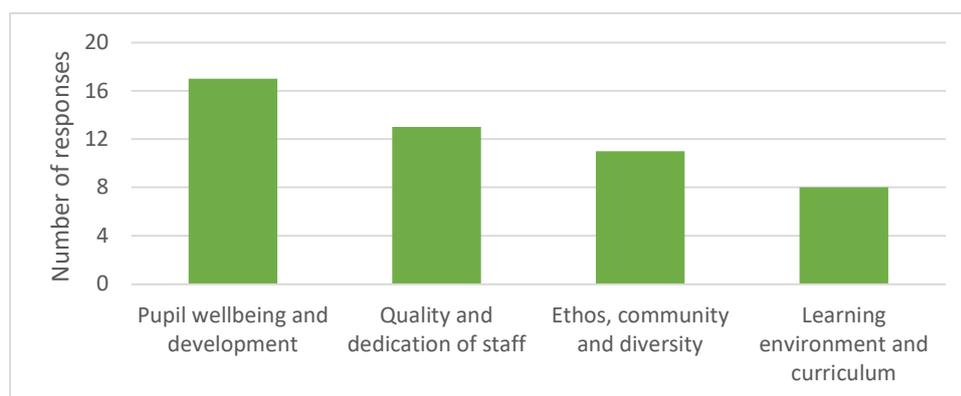
Stephen Hyams  
Chair of Governors

## 2021 Parents and Carers Survey: Key feedback

### 93% of respondents would recommend Kew Riverside to other, prospective parents

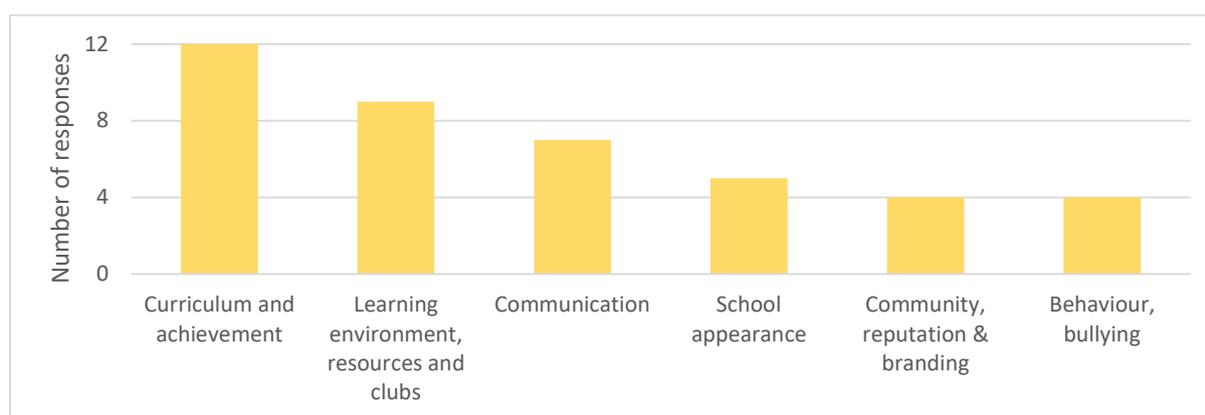


### What the school does well



Respondents appreciate having happy children who love going to school. They feel the school prioritises the children’s development and mental health, and particularly praised the quality of the teachers and support staff. They also like the warm, family-oriented nature of the school, and that it celebrates its diversity of culture and language. They praised the school’s emphasis on reading and play-based learning.

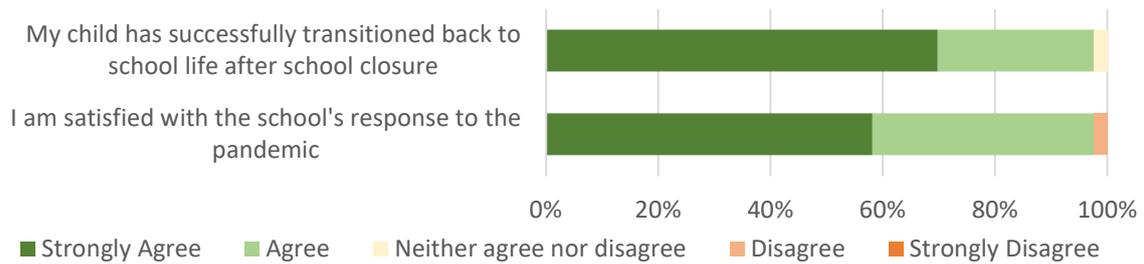
### How the school could improve



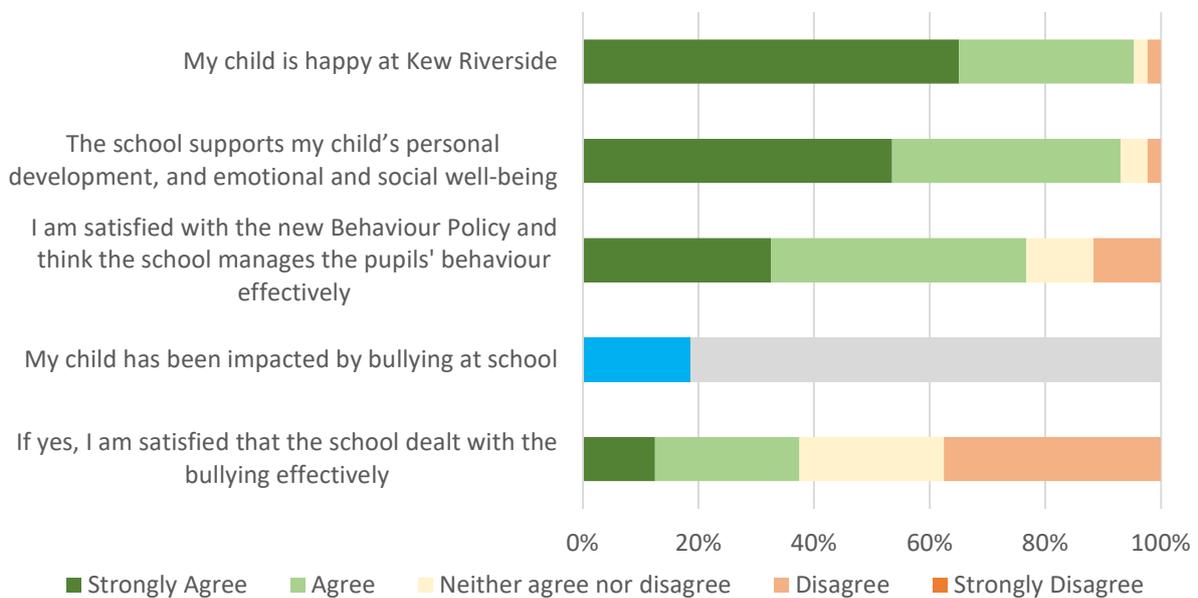
Respondents were concerned that the school does not aim high enough academically and that bright children may be held back. They would like to see more use of technology and a broader club offering. Communication was a key aspect of feedback across all areas of the survey, especially regarding children’s academic progress, but also day-to-day communications. There was concern that the school’s reputation within the community needs better promotion, while the school’s physical appearance could be improved. Some felt the school could do more to ensure the wellbeing of every child.

## 2021 Parents and Carers Survey: Results in detail

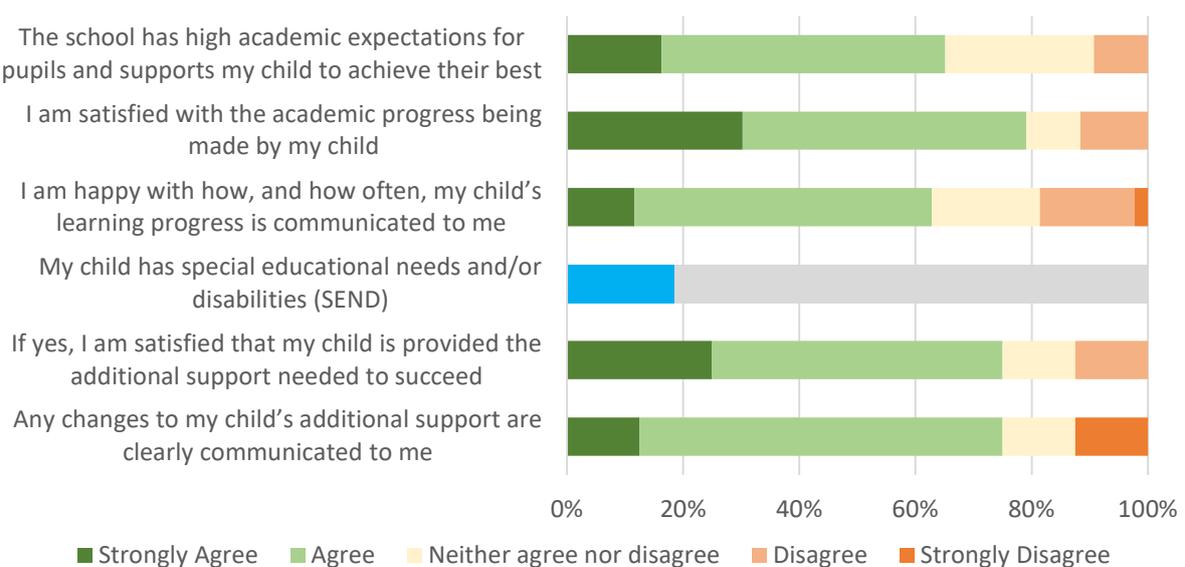
### Covid Response



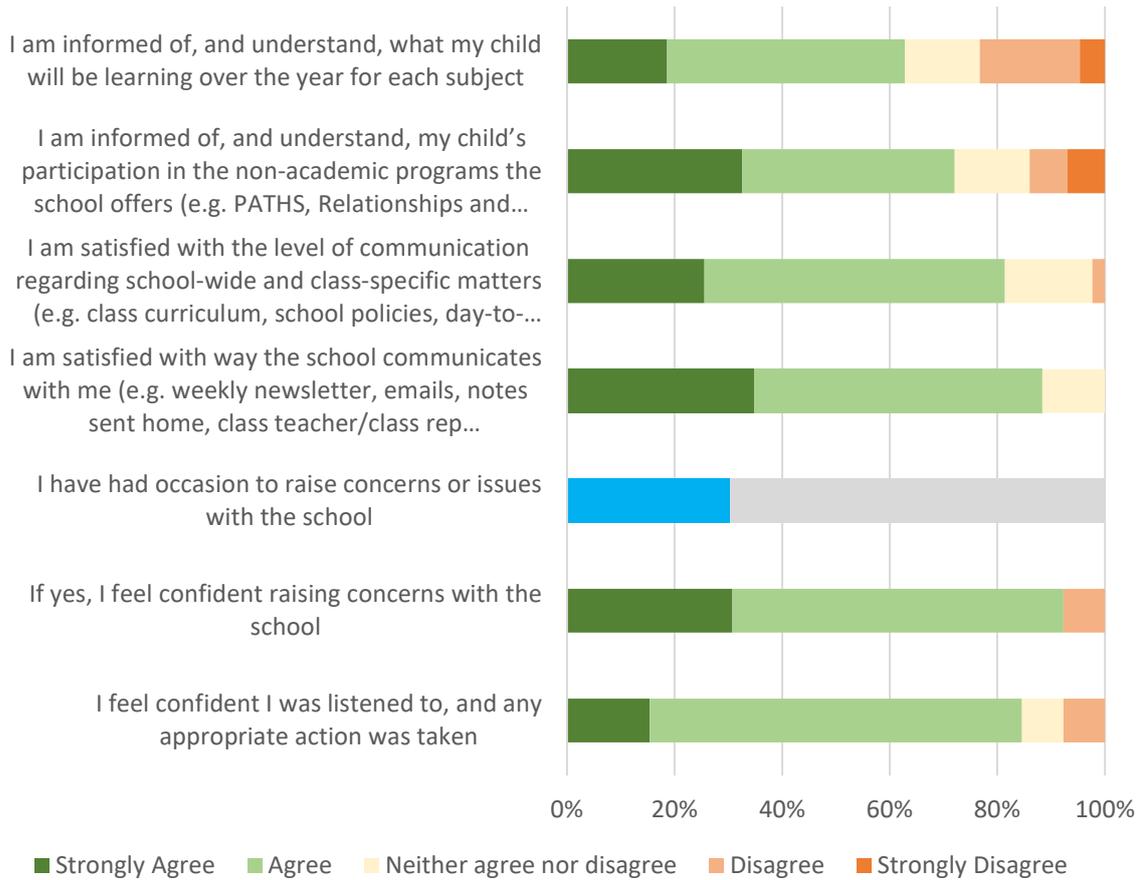
### Pupil Wellbeing and Behaviour



### Curriculum and Achievement



## Communication



## School Community

