

## 2015 Parent Survey

### Governors Survey Report

Thank you again to all of you who took the time to fill out the Parent Questionnaire in June 2015.

We can't stress enough how important it is to receive feedback on how you think the school is performing and developing. Your responses and comments help shape our focus areas for the year ahead as we strive to deliver the objectives of the School Development Plan to further improve the school.

We received 122 responses this year (from a total of 155 families, with 203 children currently on the school roll), an increase of 32 compared to 2014, which has provided a robust sample for the Governors and Leadership Team to interpret the survey information.

The survey questions were revised in 2015 to allow us to update them, bring them in line with new Ofsted requirements and improve the sensitivity of the rating scales, so there are differences when comparing the 2014 and 2015 results. This summary indicates the strengths of each of the answers. The survey has provided a positive response and so both the Governors and the Leadership Team appreciate the excellent feedback you have given us.

Below we are providing you with the results of the survey, and whilst the governing body has met to initially discuss these, we will be analysing and discussing them further at the beginning of the new school year in September when we will be in a position to address in more detail the issues raised and areas where actions will be taken. Communication about all activities will be continued through the website and bulletins.

At a high level, there were 5 main areas where you have indicated improvements need to be made:

1. Progress
2. Home learning
3. Bullying
4. Extra curricular activities (clubs)
5. School Development Plan

We look forward to letting you know the specific actions the school will be taking to address these concerns, and others raised in the comments, in September.

In the meantime, if you have any queries or questions about the outcome of the survey or any of the issues raised, please do not hesitate to get in touch with your child's teacher, the Leadership Team or email the Governors at [governors@kewriverside.richmond.sch.uk](mailto:governors@kewriverside.richmond.sch.uk) as we would be happy to discuss them with you.

The following tables provide the analysis of the key results in three sections – key questions Ofsted monitor, questions KRPS has asked and updated in 2015 and some new questions added in 2015.

#### Key Questions

	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly
My child feels safe at Kew Riverside	55%	39%	4%	2%	–
My child is happy at Kew Riverside	55%	38%	4%	1%	1%
My child is well looked after at Kew Riverside	45%	47%	4%	3%	–
My child is taught well at Kew Riverside	34%	56%	7%	2%	–
Kew Riverside is well led and managed	27%	53%	16%	3%	1%
Kew Riverside responds well to any concerns I raise	22%	54%	17%	3%	2%
Kew Riverside makes sure its pupils are well behaved	26%	52%	16%	3%	2%
My child makes good progress at Kew Riverside	31%	53%	9%	7%	–
I receive valuable information from Kew Riverside about my child's progress	23%	55%	12%	6%	2%
Kew Riverside helps me support my child with their home learning	19%	46%	22%	11%	1%

Kew Riverside deals effectively with bullying	12%	22%	51%	9%	5%
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### Trend Questions

The following questions were re-run in 2015 (but some of them have been rephrased or changed):

	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly
My child enjoys lunchtime at Kew Riverside: Food	9%	28%	27%	27%	9%
My child enjoys lunchtime at Kew Riverside: Hall	11%	42%	37%	8%	0%
My child enjoys lunchtime at Kew Riverside: Playground	23%	50%	18%	4%	3%
Kew Riverside encourages independence and prepares my child for the next stage (moving up from Reception to Year 1, Year 6 to Secondary School)	38%	47%	12%	3%	–
There is a good range of extracurricular activities	28%	48%	12%	11%	-
Kew Riverside makes me feel welcome	50%	44%	2%	2%	-
The School Governing Body is proactive in their role in supporting the School leadership and monitoring standards	26%	47%	22%	1%	1%
Kew Riverside communicates well with parents through the website and weekly bulletins and the PTA Facebook page	44%	49%	5%	1%	1%
Kew Riverside encourages me to take an active part in wider School Life	25%	57%	13%	3%	–

Since the survey was completed further support has been implemented for children at lunchtime and more information will be available in the future.

### New Questions

	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly
I am familiar with the School Development Plan	10%	33%	27%	25%	5%
I am happy with the Social Events the PTA has been organising	32%	53%	11%	3%	-
Which of the following activities did you find helpful:	14%	20%	61%	5%	1%
The Bullying Workshop	11%	29%	59%	-	1%
The Emotional Intelligence Workshop					
I would like to know more about what the Governors do at Kew Riverside	12%	46%	33%	8%	–

Finally you were asked whether you would recommend this school to another parent. Over 86% of parents gave the school a rating of 7 and above (out of 10) which is a very positive reflection of how many are promoters of Kew Riverside Primary School.

Thank you again for your active participation and we look forward to giving you a full analysis and update of actions in September.