



SUMMARY - COMMUNICATION SURVEY 2017

We received 47 responses, 17 of which provided up-to-date contact details. Some questions were not answered or gave ambiguous responses, and were excluded.

Thank you.

On a scale of 1-5 with 5 being 'well informed' and 1 'not informed at all'					
Please rate by ticking how informed you feel about...					
	1	2	3	4	5
Progress and Attainment		2	6	17	21
Changes e.g. to curriculum or assessment			22	11	14
'One off' things like school trips	2		6	9	29
Your child's behaviour		3	5	11	27
Changes to school meetings or events	3		9	15	20
Cancellation of after school activities	1	3	4	20	19
Class trip reminders	1	3	4	20	19
School closures of any kind				21	21
How would you rate the effectiveness of the school's various means of communication, including:					
ParentMail	3		2	19	23
School Bulletin	4	4		13	26
Notes/letters		2	13	19	13
Notes on windows and doors	15	14	4	11	2
School noticeboard	11	12	15	5	4
Website		7	15	10	15
How much notice would be helpful when organising an in-school meeting? (Please circle)					
1 Week = 7		2 Weeks = 30		More than 2 Weeks = 10	
What would be a helpful time for meetings to start?					
Early Mornings = 3		Evening - before 7pm = 10		Evening – after 7pm = 34	

On the school's communication of:

Progress and attainment, 82% gave a score of 4+

Changes to curriculum or assessment, 53% gave a score of 4+

One-off changes, 82% gave a score of 4+

Their children's behaviour, 82% gave a score of 4+

Changes to meetings or events, 75% gave a score of 4+

Cancellations, 82% gave a score of 4+

Class reminders, 82% gave a score of 4+

School closures, 88% gave a score of 4+

Methods of communicating via:

Parent Mail, 88% gave a score of 4+

School bulletin, 82% gave a score of 4+

Letters or notes, 69% gave a score of 4+

Notes on class windows/doors, 27% gave a score of 4+

School noticeboard, 20% gave a score of 4+

The school website, 53% gave a score of 4+

72% of respondents would like meetings after 7pm

63% of respondents would prefer 2 weeks notice for events/meetings

Proposed Action

- Whole school meetings, lead by leadership or whole staff - 7.30pm. Other meetings earlier for class events.
- The playground noticeboard to be superceded by the lobby noticeboard for parents.
- Year in advance events listed on website – from September – any changes needing 2 weeks plus notice .
- End notes on windows/doors – curriculum news/supply teachers names/reminders sent via ParentMail or class webpage